



ANNIE HAAK

Returns Form

Contact Details

Order No. _____ Address _____

Name _____

Email _____

Tel No _____ Postcode _____

We want you to be delighted with your purchase however, if you wish to exchange your item for a different size or would like to return your item for a refund, please do so within 28 days of receipt

CONTACT DETAILS must be completed to process your return

Exchanges - Please note there is a postage charge of **£4.95** to send the new item to you.

We will arrange this payment once the item has been returned.

Please note, for hygiene reasons, we are unable to accept the return of earrings.

Full information on our returns policy including exclusions can be found on our website:

www.anniehaakdesigns.co.uk/delivery-and-returns

If your jewellery needs some "TLC" then we can help with your repair with our repairs and restringing service.

Please download the Repairs - Restringing form which can be found on our website:

www.anniehaakdesigns.co.uk/delivery-and-returns

Reason Codes							
Too small	1	Too dainty	3	Ordered wrong item	5	Faulty	7
Too big	2	Too chunky	4	Not as expected	6	Poor quality	8

Item Name	Reason Code	Refund	Exchange
		<input type="checkbox"/>	<input type="checkbox"/> New Size:
		<input type="checkbox"/>	<input type="checkbox"/> New Size:
		<input type="checkbox"/>	<input type="checkbox"/> New Size:
		<input type="checkbox"/>	<input type="checkbox"/> New Size:
		<input type="checkbox"/>	<input type="checkbox"/> New Size:

How to return - Free UK returns

Complete and enclose this form with the item(s) you are returning.

Head to: <http://www.royalmail.com/track-my-return/create/1149>
to create your FREE returns label to print and attach to your parcel.

Send via your local Post Office – retaining proof of postage.

Return Address

Annie Haak Designs
2 Ridgeway Park
Bedford Road
Petersfield
GU32 3QF

How to return - International returns

Complete and enclose this form with the item(s) you are returning.

Return costs are the responsibility of the sender. Please ensure to write 'RETURN' on customs declaration form – retaining proof of postage.

Contact Information

01730 231188
customerservices@anniehaak.com